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Customer Service Division

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Mr. Mark Arrowood, Plant Manager  
Mr. Chris Touchette, Quality Manager  
Plast-0-Foam Inc. (P517B)  
24601 Capitol Blvd.  
Clinton Twp., MI 48036

Subject: Ford Motor Company Q1 2002 2<sup>nd</sup> Edition

We are pleased to inform you that Plast-0-Foam Inc., location code P517B, has met the requirements of Q1 2002 2<sup>nd</sup> edition.

You will receive a Q1 plaque and flag for your facility to acknowledge your achievement. We hope you will proudly display the Q1 award as a symbol of your accomplishment and of your on-going commitment to Q1 success.

Please extend our congratulations and appreciation to the employees of Plast-0-Foam whose hard work was critical in enabling the company to achieve Q1. We encourage your team to view the Q1 award as the first step of success in your continuous improvement efforts.

Sincerely,

Michelle Koerschner  
Manager, N.A. Quality Office

cc: K. Erzen, Buyer  
D. Williams, STA